



DEBIT CARD PROCESSING

PROCESSING TURNAROUND

SERVICE	RECEIVE TIME	TRANSMIT TO OBERTHUR	DUE OUT
Daily Turnaround	Correct Input via file transmission <u>before Noon</u> <i>(i.e. Monday by 12 Noon)</i>	Transmit to Oberthur Smart Cards the same day received <i>(i.e. Monday)</i>	2 –3 Days after transmission Normal delivery turnaround <i>(i.e. Wednesday or Thursday)</i> PINS mailed 3 days after cards <i>(i.e. Monday following card mailing)</i>
Late Daily Turnaround	After 12 noon-considered next day <i>(i.e. received at 12:30pm on Monday – Receive day is recognized as Tuesday)</i>	Transmit to Oberthur Smart Cards <i>(i.e. Tuesday)</i>	2 – 3 days after receipt of correct input <i>(i.e. Thursday or Friday)</i>
PULLS Special Handling	Pull Request Form (<u>use form supplied by IPC</u>) and file transmission must be received by Noon on same day at IPC <i>(i.e. Monday by 12 Noon)</i>	Transmit data and special Pull Request <i>(i.e. Monday)</i>	Shipped out via special handling instructions <i>(i.e. Tuesday)</i>
Large Volume Request Reissues	Contact your IPC representative for any distribution of VISA/MASTERCARD debit cards that require more than normal daily processing quantities for your institution. These distributions will be coordinated and scheduled for increment mailings.		